

Professional Training Material Fulfilment for a Growing Global Programme

i-act Case Study

Mimeo spoke with Dr Peter J. Green, Chartered Psychologist and Director at i-act about how the organisation transformed its training manual storage and distribution by partnering with Mimeo.

As demand for i-act's mental health and wellbeing courses grew, so did the pressure on the team to store, package and dispatch manuals from their own offices. With limited capacity and a busy programme of work, keeping up with orders while simultaneously delivering courses around the world was becoming increasingly difficult.

How Mimeo helped

With Mimeo, i-act was able to hand over the entire fulfilment process – from storage and packaging to courier scheduling and delivery. Mimeo holds all i-act training materials and manages every order, allowing the team to focus on what they do best: delivering high-quality mental health training.

Whether i-act staff are based in the UK or working internationally, they can place and manage orders through Mimeo's easy-to-use online platform, with repeat orders handled quickly and efficiently.

Results

Since partnering with Mimeo, i-act has freed up valuable office space, reduced the time spent on logistics, and is now able to service more client orders – faster than ever before.

“Mimeo have been great – they are always on hand to deal with any queries or support us with urgent orders. The online ordering is really easy and handles repeat orders really efficiently and quickly.”

— Dr Peter J. Green, Chartered Psychologist, i-act

About i-act

i-act is the UK's leading mental health and wellbeing programme for managers, accredited by The Royal College of Psychiatrists. Courses are delivered by a network of over 250 instructors worldwide. Visit www.i-act.co.uk.

About MIMEO

Mimeo simplifies document printing and distribution, offering customised ways to share content quickly and easily in both digital and printed form. Contact us on 01480 410437, at www.mimeo.co.uk or uksales@mimeo.co.uk.